City of San José BEST and Mayor's Gang Prevention Task Force Strategic Work Plan Final Evaluation Report Cycle XVIII FY 2008-09

BEST Evaluation Overview

• Effort, Effect, Performance, and Results

MGPTF Strategic Work Plan Survey



BEST Evaluation

Effort, Effect, Performance, and Results



Effort

- Funded 23 Grantees and spent \$2.8 million Best and with match for a total of \$4.2 million.
- Served 4,804 unduplicated clients 63% of clients were high risk and gang involved youth.
- Provided 369,168 hours of service 146% of planned service.
- Cost per hour of service was \$11.29.

Effect

- Satisfaction Good 87% youth and 89% parents
- Service Productivity Target changes meet by 75% of Youth with Parents and Staff seeing youth meeting over 80% of target changes

Performance

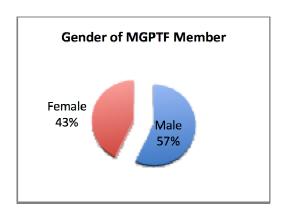
- Collectively meet all performance goals.
- Service Performance Index goal met by 87% of grantees.
- Population Results Going in a Desirable Direction

MGPTF Strategic Plan Survey Who Responded?



 111 Surveys – 26% Policy Team and 74% Tech Team

MGPTF Member	Valid
Organizational Affiliation	Percent
CBO Agency	39%
City of San Jose	26%
School District	16%
County of Santa Clara	6%
Faith-based Organization	6%
State Agency	2%
Federal Agency	2%
Other	4%
Total	100%



	Valid
MGPTF Member Ethnicity	Percent
Latino American	48%
African American	13%
Asian American	14%
White American	14%
Other	11%
Total	100%





MGPTF
 Effectiveness is
 Improving

MGPTF Policy Team has been effective.		
Agree	Somewhat Agree	Disagree
68%	32%	0%
10% Percent Improvement from Last Year		

MGPTF Technical Team has been effective.			
Agree	Somewhat Agree	Disagree	
79%	21%	0%	
18% Percent Improvement from Last Year			

- My communication with other service providers and agencies has improved because of my involvement in the MGPTF. 79% Agree up 8% from last year – 0% Disagree
- I have built new relationships and strengthened current relationships by participating in the MGPTF. 89% Agree up 5% from last year – 0% Disagree
- My involvement in the MGPTF has assisted me and/or my agency to form partnerships with related local, state and national initiatives being implemented in our city. 83% Agree up 8% from last year -2% Disagree
- My involvement in the MGPTF has allowed me to take action with other members to meet needs and solve problems in our city. 75%
 Agree up 6% from last year -1% Disagree

Survey Results MGPTF for 24 Work Plan Components



Accomplishments

MGPTF Strategic Work Plan Components	Importance Rank	Accom- plishment Rank
Tracked Gang-related incidents of violence reported at the Technical Team meetings, leading to action steps being taken by the Technical team to resolve the incidents; visits were made to all victims of violence to meet their needs, reduce retaliatory incidents and prevent future incidence of violence.	1	1
Reorganizing the technical team into four geographical divisions has improved coordination and delivery of services to gang-involved and/or disconnected youth and their families.	13	2
Took actions and provided feedback on what was the result of the action to the four geographic groups of the Tech. Team of the MGPTF.	15	3
Reorganizing the technical team into four geographical divisions has improved response to incidents of youth and gang violence throughout neighborhoods, including community centers in each division.	12	4
Supported an excellent, well-trained and well- equipped police force to help keep our residents and neighborhoods safe.	6	5

Areas for Improvement

MGPTF Strategic Work Plan Components	Importance Rank	Accom- plishment Rank
Enhancing pro-social influences for disconnected youth by putting them in contact with caring and supportive adults at home, in school and/or the community.	7	17
Service Providers are now informing one another about the types of services they provide, so that all become familiar with one another, form close bonds and establish solid one-on-one contacts.	11	24